

Overview

Maintaining the security of your data is a priority at weber Sensors, we are committed to respecting your privacy rights and pledge to handle your data fairly and legally at all times. We are also dedicated to being transparent about the data we collect about you and how we use it.

This Policy sets out how weber Sensors uses and protects information that you give us when you use our website or email systems.

All information collected by weber Sensors is covered by the General Data Protection Regulation 2018.

Although the regulation does not require weber Sensors to be registered with the Information Commissioner as a Data Controller we are still committed to safeguarding the privacy of your information.

This policy covers:

- What data we collect
- What we do with the information we gather
- Security and how we protect your data
- Cookies
- Third Parties

Controlling your personal information

What data we collect

weber Sensors will only collect data that is relevant to our business relationship, including:

- Your name, job title and mobile number if required
 - Company name, address, telephone, fax number, email address and VAT number
 - Other information which is relevant to customer offers
- ⇒ Your communication and marketing preferences

What we do with the information we gather

weber Sensors obtain this information from you to be able to get a better understanding of your needs and to enable us to provide the best possible services to you, including:

- To provide goods and services to you
- To manage any registered account(s) that you hold with us, including invoicing
- Customer/Supplier Feedback
- To advise you of any changes, such as prices changes or opening times
- With your agreement, to contact you electronically about our offers and products and services which we think may interest you
- For market research purposes, to better understand your needs

Where we have a legal right or duty, to use or disclose your information (for example in relation to an investigation by a public authority or in a legal dispute).

weber Sensors may use your personal data for electronic marketing purposes (with your consent) or if we identify a legitimate interest and may send you postal mail to update you on our latest campaigns & offers.

We aim to update you about products and services which are of interest to you. You have the right to opt out of receiving promotional communications at any time, by:

Making use of the simple “unsubscribe” link in emails

Contacting weber Sensors via the contact channels set out on our website

Security and protecting your data

weber Sensors will take appropriate technical, administrative and organisational security measures to protect your stored personal data from unauthorised access, improper use, disclosure, loss or destruction.

Please note that your data can be lost or can be accessed by unauthorised parties during transmission over the Internet or e-mail. We cannot assume any responsibility and expressly disclaim any liability for the security of your data during transmission. It is your own responsibility to ensure that the computer you are using is adequately secured and protected against malicious software and the like. If you cannot ensure this, we ask you to use other means of communication.

Cookies

A cookie is a small file which asks permission to be placed on your computer’s hard drive. Once you agree, the file is activated. Cookies allow web applications to

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respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for internal statistical analysis.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of our website.

Third Parties

Logistics companies/representatives abroad

In order to ensure correct delivery of your ordered goods, we pass on personal data to appropriate forwarding agents.

We have many international business partners/distributors in various countries. If an enquiry falls within the scope of one of our distributors, we will forward personal data from enquiries sent directly to us to our distributors for further processing.

Controlling your personal Information

- You have the right to ask what personal data we hold about you at any time
- You have the right to ask us to update and correct any out-of-date or incorrect personal data that we hold about you.
- You have the right to opt out of any marketing communications that we may send you.

Whenever you are asked to fill in a form on the website, look for the box that you can click to indicate that you do not want the information to be used by us for direct marketing purposes.

If you wish to exercise any of the above rights, please contact us in writing to:

Data Management, weber Sensors GmbH, Strohdreich 32, D-25377, Kollmar Germany.